



PRIVACY NOTICE

In compliance with the provisions of the Federal Protection of Personal Data Held by Private Parties Act (herein the "Act"), this Privacy Notice aims to inform you about how personal data collected by FIT LOGISTICS SA DE CV shall be collected, handled, processed, used, stored, transmitted and/or transferred by FIT LOGISTICS SA DE CV.

Responsible Company

Domiciled at BELISARIO DOMINGUEZ 2020 FLAT 1 INT B COL OBISPADO MONTERREY, NL CP 64060, FIT LOGISTICS SA DE CV hereby declares that it is legally incorporated in accordance with Mexican laws and is responsible for guaranteeing the protection of your personal data and the use of the same.

Purposes of the use of personal data

FIT LOGISTICS SA DE CV (herein "Fit") hereby states that it collects, uses, stores, transmits or transfers your personal data as permitted under the Act for the purpose of fulfilling its duties before its clients in the provision of cargo logistics and shipping services. Such data shall be used in commercial and labor transactions, as well as for the purposes of marketing and measuring customer satisfaction. Additionally, your personal information may be used for the purposes of providing better customer service, notifying you about our services, sending billing invoices and performing collections, and in general for following up on customer complaints and claims.

Modes of gathering information

For the activities and uses indicated in this Privacy Notice, Fit may collect your personal data in several ways:

Direct collection: When the holder provides his/her personal data to Fit in some way that allows direct delivery, including delivery in person at our offices, by electronic communication media, audio collection by telephone or through our website online services.

We collect data directly such as: email address, full name, telephone numbers, personal or work mobile phone, WhatsApp, street address, date and place of birth, financial data, RFC, billing data, personal and/or work references, and other relevant data.

Indirect collection: Fit may collect your data using other modalities available or/and permitted under the Act



We collect data indirectly, such as: such as: email, full name, telephone number, job title, website, and other relevant data.

Use of sensitive data

This Privacy Notice does not address personal data considered sensitive. Sensitive data are those regarding the intimate, personal sphere of the data holder, whose misuse may lead to discrimination or otherwise pose a serious risk to the holder.

Personal data security

FIT LOGISTICS SA DE CV limits the range of legitimate disclosure of your personal data by undertaking to employ your personal data to perform only the following actions: sending you e-mails and postal correspondence and contacting you by phone and/or other digital media.

Rights of the owner

You have the right to know the extent of the personal data we hold and full details of how it is handled and processed. Moreover, you have the right to rectify such data when they are found inaccurate or incomplete. When you believe your personal data are not required or otherwise are being used without your consent or for purposes other than those provided in this Privacy Notice, or when the contractual or service relationship with Fit has concluded, you are entitled to request your personal data be eliminated from Fit's systems.

This set of rights are known as "ARCO" rights, which stands for Access, Rectification, Cancellation and Opposition, as exercised by the holder with respect to the processing of his/her personal data. To exercise any of these rights you are required to file the respective application and submit supporting documents, as warranted. The procedure begins with filing out the respective ARCO rights application at our office, which is duly provided herein. Your application must contain the following information: name of the holder of the personal data, domicile or other contact information, and a clear and accurate description of the personal data. The period to respond to your request shall not exceed 20 business days from reception of the duly completed application.

Transmission of personal data

Your personal data shall not be transferred in or out of the country, nor processed by persons outside of this company. With the exceptions provided in Article 37 of the Federal



Protection of Personal Data Held by Private Parties Act, Fit undertakes not to transfer your personal information to third parties without your consent, and whenever your information is in fact transferred, the transfer shall be performed in accordance with the Act.

Changes to the Privacy Notice

Fit reserves the right to make changes to or update this Privacy Notice at any time to reflect changes in pertinent legislation, internal policies or new requirements in the provision of its services or products. To ensure owners of personal data can exercise their ARCO rights, in the event of any change or modification to the Privacy Notice, the updated version shall be made available through the human resources department of Fit and/or posted to the website: www.fitlogis.com.

Use of cookies and web beacons.

This Privacy Notice does not preclude the use of cookies to collect information about you.

Regarding the use of web beacons, the Act allows the use web beacons to collect information about you. As such, Fit may monitor the behavior of a visitor in the digital interaction and store information such as the user's IP address, duration of the online interaction on a given page, the type of browser used and other such information.

The Parties declare that this Privacy Notice shall be governed by the legal provisions applicable in the State of Nuevo León as well as the provisions of the Federal Protection of Personal Held by Private Parties Act. If you believe that your rights to the protection of personal data has been harmed by any conduct of our employees, our actions or responses, or you have reason to suspect any violation with regard to the handling or processing of your personal data under the Federal Protection of Personal Held by Private Parties Act, you are entitled to denounce it before or file a complaint with the Federal Access to Information Institute (IFAI)

I hereby grant consent for my personal data to be handled and processed in accordance with the terms of this Privacy Notice.

Last updated: 01/Sep/2019